



Kentucky Commission on the Deaf and Hard of Hearing

Telecommunication Access Program Testing Sites Now Available

The Kentucky Commission on the Deaf and Hard of Hearing (KCDHH) is pleased to announce that three Telecommunication Access Program (TAP) testing sites are now open across the state.

The TAP was established in 1995 in order to provide deaf, hard of hearing and speech impaired residents of Kentucky access to telephone services by providing eligible consumers with free specialized telecommunications equipment such as CapTel, amplified phones, or TTY's. Wireless devices are being added this year.

Since inception of the program, consumers have depended on equipment photos and written descriptions to determine which piece of equipment best fits their needs. " This is no easy task when you consider that individual's needs differ depending on variables such as type of hearing loss, degree of hearing loss, and environment, and the fact that the program typically has between twelve and fifteen pieces of equipment available.", said Virginia L. Moore, Executive Director of the KCDHH.

The KCDHH office in Frankfort has always had TAP equipment on display and available for consumers to do hands on testing. KCDHH has now partnered with two additional agencies in order to reach more individuals across the state. The Heuser Hearing Institute in Louisville and Northern Kentucky Services for the Deaf in Florence are now test sites as well. Staff at all three sites are trained to answer questions about the equipment as well as provide applications for the TAP and assist with completion of the application. Two additional test sites are planned for the eastern and western portions of the state at a later date.

Individuals interested in testing equipment should contact the site nearest them to set up an appointment to view and test the equipment

and apply for the TAP.

KCDHH

632 Versailles Rd.
Frankfort, KY 40601
(800) 372-2907 (V/T)
(502) 573-2604 (V/T)
(866) 954-4609 (VP)
kcdhh@kcdhh.ky.gov
www.kcdhh.ky.gov

Heuser Hearing Institute

117 E. Kentucky Street
Louisville, KY 40203
(502) 515-3320 (V)
(502) 515-3323 (T)
info@thehearinginstitute.org
www.thehearinginstitute.org

Northern KY Services for the Deaf

19 West Pike St.
Covington, KY 41011
(859) 372-5255 (V)
(859) 372-5256 (T)
(859) 757-2654 (VP)
NKySDeaf@nkysd.com

KCDHH has spent more than a quarter of a century providing effective and efficient leadership, education, advocacy and programs to eliminate barriers and to meet the social, economic, cultural and intellectual needs of deaf and hard of hearing Kentuckians. For more information, contact:

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KCDHH is an agency within the Education and Workforce Development Cabinet.